



Overview for WholeHealth Networks, Inc. (WHN) Practitioners

National Provider Identifier (NPI)

All contracted WHN practitioners are required to obtain an NPI number. Effective May 23, 2007, the use of a National Provider Identifier (NPI) was federally-mandated for all HIPAA electronic transactions.

What is the Purpose of the NPI?

The NPI is a single identification number assigned by the federal government to health care providers. It is used to identify practitioners in all electronic HIPAA transactions. It is intended to improve the efficiency of the health care system and help to reduce fraud and abuse.

How do I apply for an NPI?

You may apply for your NPI through the Centers for Medicare & Medicaid Services (CMS). To apply online: <https://nppes.cms.hhs.gov/NPPES/Welcome.do>

For a paper copy of the application, contact NPI at 1-800-465-3203. TTY users may call 1-800- 692-2326.

Send your NPI number to WHN

FAX: 888-492-1027

Email: provider.updates@tivityhealth.com

MAIL: WholeHealth Networks, Inc.
20098 Ashbrook Pl, Ste 250
Ashburn, VA 20147

What are the penalties for not obtaining an NPI number?

Most of the Health Plans WHN manages require practitioners to have an NPI number. Failure to obtain an NPI number could result in denied claims payments and possible termination from the WHN Practitioner network.